

Parent/carer survey response - October 2020

Thank you so much to everyone who completed our recent online survey. In total we had 42 responses to the survey. Please find below the results together with our response. We endeavour to always respond to feedback as we work together to continually improve provision here at Palace Fields Primary School, especially at this current time.

Question	Number of responses for each option					Comment
	Strongly agree	Agree	Don't know	Disagree	Strongly disagree	
My child is happy at Palace Fields Primary School.	23	16	2	1	0	We are delighted that 93% of children are happy coming to Palace Fields at this time. As we respond to covid-19 as a school community we are so pleased to see the children so happy in school.
My child feels safe at school.	23	17	2	0	0	We are delighted that 95% of you feel that your children are safe at school and 0% disagreeing with this statement. We will continue to do all we can to support the children in them feeling safe.
I was pleased with the quality of provision the school provided during the school closure due to covid-19.	24	16	1	1	0	We are delighted that 95% of you were pleased with the quality of provision provided by the school during the school closure in the summer term.
The school has supported my child's return to school in September effectively.	27	13	3	0	0	We are delighted that 95% of you feel that the school has supported your child's return to school in September effectively (64% strongly agreeing with this). We have worked very hard to ensure as a smooth a return as possible for the children and we are pleased that this has had a positive impact.
I am pleased with the safety measures the school have put in place regarding covid-19.	19	18	3	2	0	As a school we have worked hard to implement the government guidance and we are pleased that many of you are pleased with what we have done. We will continue to communicate with you more of the routines established in school so that you are more aware of what we are doing at this time.
My child is progressing well since returning to school in September.	23	18	1	0	0	98% report that you child is progressing well since returning to school in September which is fantastic. The embedded approach to learning at Palace Fields

						enabled the children to very quickly settle back into learning routines and we agree that they are making great progress. Thank you as well for your support in hearing the children read, helping with homework etc - this also makes a huge difference.
My child is being supported in their social, emotional and physical health.	17	19	5	1	0	We are pleased that many of you feel that your children are being supported in their social, emotional and mental health. We will be communicating this half-term about a new approach we have started for PSHE (Personal, Social, Health Education) as well as some more information about our whole school Thrive approach as we continue to work together to support the children.
I was pleased with the level of support provided by the school during covid-19 closure.	25	13	3	1	0	90% were pleased with the level of support provided by the school during the closure which is brilliant. (60% of your strongly agreed with this statement). The staff worked extremely hard to provide support during the summer term and we are delighted that you were pleased with our approach.
<p>Some parents commented that they would like more communication from school. In response to this, and some other feedback, we are going to trial the use of an app called "Seesaw" with Year 4 and our Resource Base as a tool for stronger communication between school and home. It is very similar to Tapestry which is used in our EYFS and should enable parents to see photographs and videos of their children, hear feedback as to how their child is progressing as well as communicate with their child's teachers. If the trial is positive then we will roll this out to all years 1-6 after Christmas.</p> <p>As well as this you can now follow us on our new Twitter account @PalacefieldsPS which will give regular updates about the exciting things happening at school.</p> <p>Additional comments made by parents/carers included:</p> <p>I am pleased with how things are going at the moment.</p> <p>Nothing negative. I personally think all staff have been amazing throughout, deserve a Big THANK YOU.</p> <p>The school fab! Mr Holloway and Miss McAlister have both been incredible throughout the return to school!</p> <p>I am happy with everything at Palace Fields.</p>						

I am extremely happy with how my child is progressing within school and have no more worries or concerns.

I am very pleased with the support my child receives in the school.

The level of communication during lockdown was outstanding. X always had plenty of well structured, well communicated work to be getting on with. It was accessible to both X, and I, and, as a result, X was able to continue progressing in Maths and English.

The support during the closure was excellent.